# Dr. Michelle E. Wolpov PT, DPT, MBA, A.T.C., C.S.C.S. 48 State Route 33 Freehold, New Jersey 07728

# Phone: (908) 692-9364 Fax: (732) 625-9760 Michelle@GameShapeOnline.com info@PhysicalTherapyExpertWitness.com

#### **CAREER SUMMARY**

I am currently a full-time treating PT Clinician, a PT Private Practice Owner, a PT Expert Witness and an Independent Contractor for BeachBody Inc. In 2011, I obtained a Doctorate Degree in Physical Therapy with emphasis in Executive Private Practice Management from the EIM – Institute of Health Professions. In 2011, I was nominated for the prestigious Athena Award for my commitment to my community and the advancement of women in business. . In 2007, I began consulting as an expert witness in the physical therapy industry, and I own PhysicalTherapyExpertWitness.com. In May 2002, I purchased a local fitness studio, currently known as Game Shape – Physical Therapy & Sports Performance Center in Manalapan, New Jersey. Game Shape is an exclusive one-on-one personal training facility combined with a fitness membership clientele. In June 2002, I opened a premier physical therapy facility, Professional Sports & Orthopaedic Rehabilitation Associates, LLC, inside of the Game Shape location. In 1990, I established a healthcare practice management-consulting firm, now known as Physical Therapy & Fitness by Design, LLC, to assist small businesses looking to gain insight from my expertise and network base. I have consistently risen through increasing levels of responsibility within the rehabilitation services industry. I possess 26 years of "hands-on" clinical experience, as well as, a wide array of business skills in the areas of: strategic planning, financial management, operations, marketing, project management, human resource management, and business development. In addition, I have over 19 years' experience opening and directing start-up physical therapy facilities located throughout New Jersey for other healthcare organizations.

#### PROFESSIONAL EMPLOYMENT

#### May 2002 – Present Professional Sports & Orthopaedic Rehabilitation Associates, LLC Game Shape, LLC – Physical Therapy & Sports Performance Center Owner / Director

Acquired an existing personal training business in May 2002 and completed full renovations in 2003. Established a full-service physical therapy company which now employees 2-4 Physical Therapists. Currently responsible for 16 employees within the two companies. There are 2 directors who are my direct reports. My time is primarily divided between patient care, marketing, sales, and new business development. I oversee all aspects of the business. We have developed a base of over 265 referring physicians in the tri-state area. Visit: www.GameShapeOnline.com

#### April 2001 - May 2002

# Central Jersey Spine & Wellness, LLC, Freehold, New Jersey

#### **Director of Physical Therapy & Rehabilitation**

Established a physical therapy department in a multidisciplinary practice. Developed internal policies and maintained compliance with state and federal regulations. Responsible for credentialing each professional in the practice. Assisted with collections activities. Initiated marketing directives and had over 60 local physicians referring to the practice.

#### May 1999 - May 2002

# Practice Management Consulting, Freehold, New Jersey President

Founder of a healthcare consulting company specializing in business performance improvements, cost containment, new business development, and turn-around strategies. Services include: practice management and consulting, seminars, clinical program development, information hotline, and assistance with business start-ups, including marketing and infrastructure development. Clients include private PT practices, outpatient rehabilitation facilities, and multidisciplinary practices.

## September 1998 - April 1999

#### Select Management Services, P.A., Central New Jersey Regional Director of Clinical Services

Developed three outpatient rehabilitation start-ups in the Central and Southern regions of New Jersey. Responsible for financial management, P&L, patient accounts, proposals & budgeting, location selection, vendor relations, business development, marketing, human resource management, health and safety, and quality assurance. In addition, directed a multidisciplinary team of professionals and staff, established policies and procedures, and developed clinical programs. Achievements in this position include:

- Hudson Physical Therapy, a subsidiary of Select Management Services, expanded into new regions of the state through these efforts, enlarging the company by over 10%.
- Served on the njAPTA Legislative Committee.

# July 1993 - August 1998

# NovaCare Outpatient Rehabilitation - NovaCare, Inc., Howell, New Jersey Director / Center Manager / Physical Therapist

Contributed to financial growth of NovaCare, raising revenues of \$500,000 in 1993 to \$3.1 million in 1998. Coordinated expansion and redesign of a contemporary 5,000 sq.ft. office, including installation of therapeutic aquatic pool. Managed business development, marketing, daily operations, financial budgets and P&L, research and design of clinical programs, policies & procedures, OSHA health and safety, legislative and regulatory issues, utilization, documentation, and outcome studies. Utilized a multidisciplinary team approach, including: physical therapists, occupational therapists, speech therapists, massage therapists, psychologists, social workers, and medical doctors. Achievements in this position include:

- Held the position of New Jersey Clinical Services Coordinator at NovaCare in 1995 and 1996, leading over 240 employees. Improved customer satisfaction and clinical outcomes and implemented a company-wide shared value system.
- Introduced innovative services to consumers that improved profit margins by more than 13% in 1997 1998.
  Improved consumer awareness of sports medicine and the athletic industry, and provided a service to the community by serving on medical teams for racing and sporting events held throughout New Jersey.
- Established clinical programs for NovaCare, Inc. such as: the Quality Improvement Program, Utilization Review, the Post-rehab Fitness Program, a Massage Therapy Business, Work Conditioning and a Spine School.
- Participated on committees for Patient Care, Quality Assurance, Utilization Review, Speakers Bureau and Howell Chamber of Commerce.

## October 1987 - June 1993

# Various Rehabilitation Corporations, New Jersey Physical Therapist / Athletic Trainer

Worked within multidisciplinary teams a senior physical therapist. Provided physical therapy and athletic training services to professional athletes as well as amateur athletes within the community. Assisted in managing the facilities and developing businesses. Mentored student physical therapists, providing internships and career guidance. Achievements include:

- Writer / Author of Sports Medicine and Orthopedic Articles
- Guest lecturer at the NY School of Podiatric Medicine and Robert Wood Johnson Hospital in New Brunswick, NJ.
- Worked for Medical Team of NY Giants Ronnie Barnes, ATC, Russell Warren, MD and Thomas Wickiewicz, MD as a staff PT for their company: "Meadowlands Sportscare". Provided physical therapy to professional athletes from the New York Giants, the New York Mets, the New York Jets, the New Jersey Devils, and other teams from the Meadowlands Sports Complex.
- Initiated a Lift America program to benefit the Special Olympics, sponsored by the NSCA, and used as a promotional contest in the Jersey Shore community.

# PROFESSIONAL CONSULTING

#### September 2007 – Present Physical Therapy & Fitness by Design, LLC PhysicalTherapyExpertWitness.com Managing Member / Owner

Managing consulting projects in the physical therapy & fitness industries. Helping driven physical therapists own and successfully operate, manage, finance and grow their private practice business, in order to gain greater equity and respect in the industry. To specialize in boutique outpatient PT owned practices, with or without add-on fitness center / personal training studio options. In addition, I provide expert opinion and / or testimony to the legal community on behalf of plaintiff or defendants. Cases have involved product liability, malpractice, negligence or personal injury issues.

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## ACADEMIC ACHIEVEMENTS

Won First Place in a Business Development Contest through the 2011 EIM Doctorate Program in Executive Private Practice Management. Our Business Plan achieved the highest honors and seed money to start AppsbyTeamVision, a marketing tool for developing Mobile Apps for businesses in the PT and Fitness Industries.

Honored as a Nominee for the prestigious 2011 Athena Award presented by the Greater Monmouth Chamber of Commerce.

Achieved #1 rank among graduating MBA students at Monmouth University, West Long Branch, New Jersey. Received the Academic Achievement Award for Excellence. Completed the MBA program in two years with a GPA of 4.0.

Honored as a Beta Gamma Sigma inductee at Monmouth University's commencement ceremonies in May 2001. Beta Gamma Sigma is the honor society for AACSB Accredited Business School Programs.

Received induction to "Who's Who Among Students in American Universities and Colleges". Was the only graduate student receiving this award at Monmouth University. (2000 - 2001)

Nominee for the "New Jersey Women in Business Award". (2000)

Participant in Stakeholders' Conference, Monmouth University, West Long Branch, New Jersey. (2000 - 2003)

## **LEADERSHIP POSITIONS**

Member of the New Jersey APTA Legislative Committee. (2000 – 2006)

Founder and Officer of the "School of Business Administration Scholarship and Development Society" to fund faculty research and build relationships with businesses in the community, Monmouth University, West Long Branch, New Jersey. (2001)

New Jersey Clinical Services Coordinator. Led over 240 employees to improve customer satisfaction and clinical outcomes. Engaged employees in a corporate-wide shared value system. NovaCare Outpatient Rehabilitation. (1995 - 1996)

## PAPERS AND PUBLICATIONS

Coauthor of a research paper on Personal Equipment Replacement using Stochastic Dynamic Programming which was submitted to a refereed journal on Management Science and Operations Research during 2001

## LICENSURE AND CERTIFICATIONS

New Jersey Licensed Physical Therapist National Certified Athletic Trainer Certified Strength and Conditioning Specialist License # 40QA00391100, by the New Jersey State Physical Therapy Board Certification # 02-1996, by the National Athletic Trainers Association Certification #87-11-11-001, by the National Strength and Conditioning Assoc.

#### PROFESSIONAL AND EDUCATIONAL MEMBERSHIPS

Who's Who Among Students in American Colleges and Universities (2000 - Present)

Certified Group Fitness Instructor, American Council on Exercise (1989 - Present)

Certified Member, National Athletic Trainers Association. (1988 - Present)

Professional Member, National Strength and Conditioning Association. (1987 - Present)

Professional Member, American Physical Therapy Association: NJ Chapter, Orthopedic & Private Practice Sections, and the National Society. (1985 - Present)

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#### **CONTINUING EDUCATION**

"Current Updates in Orthopedic and Sports Medicine Seminar" by North Jersey Orthopaedic Specialists, PA, Teaneck, NJ (2014)

**"Kinesiology Taping: Movement Assessment and Corrective Exercise",** by Rick Daigle, PT, DPT and Medical Minds in Motion, Saddle Brook, NJ (2014)

"Ethics and Jurisprudence", by APTANJ (2013)

"Common Shoulder, Knee and Hip Surgeries: Evidence Based Rehabilitation", by Jeremiah Tate, PT, PhD and Academy Medical Systems (2013)

"Practical Evidence-Based Practice: Applying the Evidence to Your Patients", by Gannett Education (2013)

"Documentation – What is the Point", by Richard Stoneking, PT, APTANJ, Freehold, NJ (2012)

"Medical Fitness Association – NE Regional Chapter Meeting" Mercerville, NJ (2011)

"PT and PQRS", by the NJ APTA (2011)

"Financial Management – Parts I/II", Michael Weinper, PT through Educata (2010-2011)

"Evidence-Based Physical Therapy Practice: Charting a Course for Your Success", through EIM / Foundation for PT (2010)

"Orthopedic Care: It's Just Not Broken Bones" by Scott Evans, PA-C through PESI HealthCare Edison, NJ (2010)

"Physical Therapist clinical Performance Instrument for Students" by APTA Learning Center (2010)

"New Manual Approaches to Back Stabilization", by Cross Country Education, New Brunswick New Jersey (2010)

"PPS Annual Conference" in San Diego, CA (2007) and Washington, DC (2010)

"Highmark Medicare Teleconferences and Meetings" (2002 – 2010)

"Certified Clinical Instructor" course through Ithaca College (2010 - Present)

"Orthopedic Care" by PESI Healthcare (2010)

"New Manual Approaches to Back Stabilization" by Cross Country Education (2010)

"Post Surgical Rehab" and "Orthopedic Physical Assessment" by Home CEU Connections (2008)

"APTA Credentialed Manual Therapy Fellowship Program" by Robert DuVall / Sports Medicine of Atlanta (2007)

"Differential Dx of Movement Impairment - Keys to Direct Access" by Robert DuVall / Sports Medicine of Atlanta (2007)

"Electronic Commerce Strategy" – Wharton Executive Education, Philadelphia, Pennsylvania (2001)

"Making Sales: How to Jump Start Your Selling Career" - Dale Carnegie Training, New York (2001)

"Interaction Management Seminar" by Development Dimensions International, hosted by NovaCare Outpatient Rehabilitation, King of Prussia, Pennsylvania (1995)

"**Time Management and Team Building**" by Dale Carnegie Training, hosted by NovaCare Outpatient Rehabilitation, King of Prussia, Pennsylvania (1995)

"Leadership Skills Workshop & Managing Personal Growth Seminar" - selected attendee, hosted by NovaCare Outpatient Rehabilitation, King of Prussia, Pennsylvania (1994)

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## ACADEMIC QUALIFICATIONS

Evidence in Motion – Institute of Health Professions Doctorate of Physical Therapy (DPT), (2011) Online Program with Focus in Executive Private Practice Management Endorsed by the Private Practice Section of the APTA Winner: Business Plan Competition – AppsbyTeamVision – Internet Startup Company for the Development of Mobile Apps for Business Marketing

Monmouth University, (AACSB Accredited) West Long Branch, New Jersey
 Master of Business Administration (MBA), (1999-2000), GPA: 4.0
 Focus: Strategic Management & Finance
 Honors: Beta Gamma Sigma Business Award
 Top Student in MBA Class of 2001
 Excellence in Academic Achievement Award
 Who's Who Among Students in American Colleges & Universities

**Ithaca College**, Ithaca, New York Bachelor of Science, Physical Therapy, (1983-1987)

# **TECHNOLOGY / COMPUTER SKILLS**

Expertise in Microsoft Office suite of software. Versed in Business and Healthcare Software Applications (WebPT, AdvancedMD, PT Turbo), and in statistical analysis using MS Excel. Strong understanding of the Internet, including Social Media Marketing. User of both Windows and Apple Operating Systems.

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